Ronald E. Ernsberger 788 Riverbrook Lane Napoleon, Ohio, 43545

Mr. Chad E. Lulfs, P.E., P.S. Director of Public Works 255 West Riverview Avenue Napoleon, Ohio, 43545

Dear Mr. Lulfs,

I am writing on behalf of my daughter Robin Melia (Ernsberger) 737 South Perry Street, Napoleon, Ohio, 43545.

She has received the letter you mailed to her dated 4/10/15 and since she has no idea what this is about, she has asked me to help her get it resolved.

I helped her purchase her property about 15 +/- years ago. Other than putting on a new roof and general maintenance, she has done nothing at her property to illegally connect or disconnect anything. As a matter of fact, this is the very first time she has heard anything about an "alleged" illegal sewer connection. Who made this "alleged" complaint to your department? When was your sewer investigation completed? Is there a reason that you did not let her know that you were aware of the "alleged" illegal connection, or that you would need to conduct a sewer investigation? Is she now supposed to just assume that it is illegal? Is there no responsibility on your part to at least explain what you are accusing her of doing?

I would like set up an appointment at her property with someone from your office to explain to me what it is you found and show me how it is that you know it is in fact illegal. I don't think that is too much to ask, rather than get a letter like this in the mail when you have no idea what is going on. If it is illegal, I will take care of this for my daughter and I would like to know and understand what steps need to be followed so that it is taken care of properly. I assure you that if it is illegal it will be taken care of before the 90 days expire. Please have someone contact me about setting up a time to meet me at her property to show me what is in violation of your Rule 26.4 and help me understand how you know that it is in fact illegal. Please consider this letter as my contact to your office for required inspections and specifications. You may contact me at my office 419-485-2020 or on my cell at 419-770-2020.

If the intent of your letter was to put fear in my daughter's heart, or scare her, I commend you. You did just that. I hear all the time that other people do not like having to deal with Napoleon city employees for one reason or another. After reading your letter I am beginning to understand why. There was no reason for a letter of this nature to be sent when nobody has said one word about this "alleged" problem until now. All it would have taken is a phone call or a knock on the door to resolve any problem.

There are people in the community who try very hard to project a positive image of Napoleon at all levels whether it is residential, commercial, or industrial. Your letter is very disappointing.

Yours truly.

Ronald E. Ernsberger

cc. Monica Ireland, City Manager Trevor Hayberger, City Law Director Jeff Rathge, Operations Superintendent Marty Crossland, Staff Engineer Michael J. Wesche, Attorney

737 SOUTH PERRY STREET